



## DMCMA FALL REGIONALS 2008

Registration Fee: \$50.00 includes beverages and lunch. Due to meal and room expenses this fee is Non-Refundable.

Return Registration Form at least 14 days prior to training session.

**SPONSORED BY THE DISTRICT AND MUNICIPAL COURT MANAGEMENT ASSOCIATION AND THE ADMINISTRATIVE OFFICE OF THE COURTS**

### AGENDA

9:30am until 3:30 pm including breaks  
Lunch - Noon to 1pm

*Please refrain from using scented grooming products to assure that everyone is able to participate.*

*Casual Dress is Recommended*

### **Registration -**

Refreshments  
9:00am to 9:30am

### **Session:**

9:30am to 3:30pm  
Lunch – Noon-1:00pm



### **“Verbal Judo – The Gentle Art of Persuasion” (Based on the theory of: George J. Thompson)**

- **“Learn What to NEVER Say”**
- **How to diffuse difficult people**
- **Gaining greater communication effectiveness**

*Faculty: Theresa Ewing  
Sgt. Dan Ewing (Ret.)*

#### Did You Know???

→ If your municipality doesn't provide court staff with an internet address for work, AOC will provide you one at no charge and assist with set-up? 1-800-442-2169 option 1. (Administrators/Managers ask to be put on their District/Muni Administrators/Managers e-mail address list for information/updates.)

→ You can go to any regional throughout the state and you can send staff to different locations on different days?

→ Regionals are geared for all line staff?

→ No funding from your jurisdiction? There may be DMCMA scholarship money available for Regionals. Contact: Telma Hauth (206)842-5641.

→ \$50 for lunch and professional training is affordable so all staff can attend!

### **DATES & LOCATIONS:**

*For questions or directions please contact the Regional Director of the session you will be attending.*

**Tuesday, SEPT 9<sup>th</sup>** **Spokane**  
WA State Digital Archives Bldg  
960 Washington St. Rm #201  
Cheney, WA 99004 \*PK is next door in the Red Barn Parking Lot # 18  
Terri Cooper (509)498-9232  
tcooper@cityofcheney.org

**Wednesday, SEPT 10<sup>TH</sup>** **Ephrata**  
EPHRATA Law&Justice Ctr.  
Multi-purpose Rm 2nd floor  
35 C St. NW , Ephrata, WA 98823  
Barbara Smith (509)754-2011 ext. 628  
bsmith@co.grant.wa.us

**Thursday, SEPT 11<sup>th</sup>** **Pasco**  
Our Lady of Lourdes Hospital  
4th Floor, Farrelly Auditorium  
520 N 4th St.  
Pasco, WA 99301  
Terrie Yonts (509)545-3595  
tyonts@co.franklin.wa.us

**Tuesday, SEPT 23rd** **Olympia**  
Thurston Expo Center  
Thurston County Fairgrounds  
3054 Carpenter Rd SE,  
Olympia, WA 98503  
Patsy Robinson (360)427-9670  
Patsy.robinson@mail.courts.wa.gov

**Thursday, SEPT 25th** **Marysville**  
Marysville City Hall / Council Chambers  
1049 State Ave. Marysville, WA 98270  
Suzanne Elsner (360) 363-8054  
Selsner@ci.marysville.wa.us

**Friday, SEPT 26th** **Gig Harbor**  
Gig Harbor City Hall  
3510 Grandview St.  
Gig Harbor, WA 98335  
Linda Baker (360) 779-9846  
lbaker@cityofpoulsbo.com